



In order to improve our online security our bank is starting the process to switch our domain to [www.tcbsc.bank](http://www.tcbsc.bank) and you will start seeing this page redirect from [www.thecitizenbank.cc](http://www.thecitizenbank.cc) on April 18<sup>th</sup>.

#### **Why are we making this move?**

.BANK has a higher level of mandated security than any other commercially available domain and must adhere to Security Requirements developed by ABA, its member banks and its partners in fTLD Registry Services. In addition to strict registration requirements, the .BANK domain helps prevent users from being redirected to fake bank websites, makes it more difficult for criminals to phish and spoof emails from a .BANK domain and requires strong encryption. These features boost customer trust and confidence in banks using .BANK in an era of increasing cybersecurity threats.

#### **What does that mean for me as the customer?**

While website redirection and email forwarding will remain in place for the foreseeable future, you should take a moment after our launch on 04/18/22 to update your bookmark(s) to our site and any email addresses in your address book.

#### **Is that the only change from the domain move?**

No, we will slowly also change our email addresses to match the new secure domain.