BE SMART! UNWANTED CALLS

What to know about them and how to avoid them

WHAT IS IT?

Callers pose as legitimate businesses trying to sell services or products. Or they represent themselves as a bank with a question about your account, or a federal agency notifying you of an issue. If you're screening calls, you may be tempted to pick up because it looks like a local call from a neighbor.

➢ SEE THE RED FLAG!

They ask for personal and financial information, like your Social Security number or bank account number.

WHAT TO KNOW

- Scammers use apps and other technology to mask their names and numbers.
- Legitimate businesses, banks, and federal agencies will not ask for personal and financial information over the phone.

BE SMART!

- DO NOT provide any personal information
 just hang up!
- Consider signing up for call-blocking services with your phone company.
- Be skeptical about answering private or blocked numbers — if it's important, they will leave a message.

WHERE TO GET HELP

- Tell a friend or family member.
- File a report at uspis.gov or call 1-877-876-2455. Our investigation starts with your report. If you have been targeted or fallen victim to a scam, take action to help yourself and safeguard others.



UNITED STATES POSTAL INSPECTION SERVICE uspis.gov 1-877-876-2455