

Quick Reference Guide

888-960-2265



Important iTalk Notice to Customers

On March 15th, our Touch Tone Phone Banking system will change to our newly updated iTalk system. Please listen carefully as the menu options will change.

iTalk helps make your financial management easier and convenient. Obtain your checking or savings account balances, make loan payments, transfer funds, place a stop payment on a check and more!



The iTalk system's default is Touch Tone Press 2 to use Voice Response.

How to use the iTalk system

Dial: 888-960-2265

Follow the menu prompts

Enter your account number and PIN

- For current InTouch users, you will not need to reregister your PIN.
- Brand new users will establish a PIN by keying in their account number and full social security number.
- For account transactions and inquires, you'll always be asked to enter your account number and PIN.

Quick Tips

Press 3* -- Main Menu

Press * -- Go Back

Press 5* -- Skip

Press # -- Repeat

Press 7* -- End Call

iTalk is smart and removes options that do not pertain to your account - so some of the features may not be listed on your menus.

Alternative Local iTalk number: 843-657-1111



Press or Say

1

Balances

Press 1 for Checking
Press 2 for Savings
Press 3 for Loans
Press 4 for CDs

Press or Say

2

History

Press 1 for Checking

- Press 1 to search by withdrawals
- Press 2 to search by deposits
- Press 3 for last five transactions
- Press 4 to search by all transactions
- Press 5 to search by amount
- Press 6 to search by check #

Press 2 for Savings

Press 3 for CDs

Press 4 for Loans

Press or Say

3

Transfer Funds

Press 1 to transfer funds immediately
Press 2 to schedule a funds transfer
Press 3 to make a payment
Press 4 hear existing scheduled transfer
Press 5 to delete a scheduled transfer

Press or Say

4

ATM Card Menu

Press 1 to activate a card
Press 2 to deactivate a card
Press 3 to change PIN Number

Press or Say

5

Stop Payments

Press 1 to stop payment on a specific check
Press 2 to stop payment on a range of checks
Press 3 for a stop payment inquiry

Press or Say

6

Merchant Verification

Merchant must have a check in front of them to verify

Press or Say

7

Additional Options Menu

Press 1 to change PIN
Press 2 for Reg E
Press 3 for Interest Rates
Press 4 for Bank Information

Press or Say

8

Order Checks

This will transfer you to Harland Clark's Toll Free #